

GRANITE COUNTERTOP BUYING GUIDE



Choosing a countertop provider to fabricate and install your countertops is the single most important decision you'll make in your project. To ensure you're getting the quality and experience you deserve, you need to ask these 10 QUESTIONS:

1 HOW MANY ON-SITE SLABS DO YOU OFFER FOR VIEWING?

A quality stone fabricator will provide its customers with a wide variety of surface options (granite, marble and quartz), colors, styles and pricing on-site. A small on-site inventory requires you to spend your time driving to distribution warehouses all around town with very little guidance when you get there.

2 DO YOU HAVE A SHOWROOM TO HELP ME SELECT MY OPTIONS?

Look for stone fabricators who have a showroom to view options that are presented in fully-installed settings. Seeing finished products allows you to get ideas and inspiration for your project.

3 WILL I HAVE A DEDICATED EXPERT TO GUIDE ME THROUGH MY COUNTERTOP PROJECT?

You should be provided with complete, hassle-free, one-on-one project consultation, guidance and design expertise.

4 WHAT WARRANTIES AND REPAIR SERVICE DO YOU OFFER?

Although stone is an extremely strong material, it is still important that you are protected from countertop damage. Look for a lifetime warranty so you are not being charged for repair work in the years to follow.

5 WHO HANDLES ALL OF THE FABRICATION AND INSTALLATION OF MY STONE?

Check to see that your stone source is not sub-contracting to sub-standard fabricators or installers. If you're not careful, you'll end up dealing with the sub-contractors over shoddy workmanship and never hear from your salesperson again.

6

WHO HANDLES THE PLUMBING FOR MY KITCHEN AND/OR BATH ACCESSORIES?

You should insist that a licensed plumber handle the plumbing installation and hook-up. A quality stone fabricator will have their own dedicated plumber or refer you to one in your area.

7

CAN I BUY MY SINKS AND ACCESSORIES FROM YOU?

Look for a shop that also carries accessories like sinks, faucets, grates and strainers. This allows you to see actual products in their showroom that can be matched to fit your needs, design style and budget. Purchasing all of your accessories at one location also makes the process much easier.

8

HOW DO YOU MEASURE/TEMPLATE NEW COUNTERTOPS?

Look for stone fabricators who take advantage of technology and use laser templating to get precise measurements to ensure your new countertops fit. You want your countertops measured with a laser, not the outdated method of a few pieces of cardboard and razor knife.

9

WHAT TECHNOLOGY DO YOU USE FOR FABRICATION?

Again, look for a provider who takes advantage of technology and uses computer-aided cutting and edging. A computer will cut perfect lines and rout perfect edges every time.

10

DO YOU ALLOW ME TO SELECT WHICH PARTS OF THE SLAB WILL BE USED ON MY PROJECT AND WHERE THEY WILL BE USED?

It's a balance to economically use the slab material with the best look of the final product. More than likely, you'll prefer certain sections of the slab be prominently shown and avoid other sections. It is important that you have the final say in the layout of your stone.

**IF YOU HAVE ANY QUESTIONS,
PLEASE CALL TODAY!**

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